



**Christadelphian
Care Homes**

Annual Report 2021 - 2022

cch-uk.com



Our Mission Statement



To **provide** loving individual care
enabling people to lead fulfilling lives
within a spiritual environment
centred on the Christadelphian Care ethos.



Chairman's Introduction

This last year has certainly seen some challenges for Christadelphian Care Homes! But what makes us different from so many other organisations which run Care Homes is our trust in God and the Lord Jesus.

We make no decisions without placing them before our Father in Heaven in prayer. I believe this is why we have ended the year stronger than we were at the beginning when many other Care Providers have struggled to survive. We thank our Father for His constant care of us in a very difficult environment.

The homes have had to learn to live with COVID-19; adapting, and adapting again, to the changing regulations and guidance from the government and Local Authorities. The teams have succeeded in navigating all these changes and have continued to provide loving and caring places for our residents, our loved ones, to make their homes in.

There are several things which mark our Christadelphian Care Homes as different from other organisations. At the centre of this difference is the involvement of our Christadelphian community who provide additional resources which few Care Providers have the benefit of. These turn our homes into not just buildings but buildings which our residents call home.



Chairman's Introduction

We are thankful for our dedicated Trustees who meet regularly to set the strategic direction of the organisation. They all have the same goal of providing homes which reflect the glory of God and the teaching of the Lord Jesus. We have set up several sub-groups of Trustees who use their specific skill-sets to appropriately challenge the Executive Team in the decisions that are to be made. These brethren and sisters give freely of their time and we are encouraged and supported by their commitment to the homes.

Our welfare committees and volunteers have continued to support the residents and apartment residents in our homes. Again, they are different from many others as their involvement is not simply dependent upon having a loved one in our homes. In many cases they have been members of the welfare committees for many years which gives a continuity of service. The common ethos they all have, centred on the Lord Jesus, helps ensure that they provide the backbone of the spiritual life of our homes. They have somehow managed to cope with the frequently changing visiting instructions coming from each home. "Please come in . . ." "Please don't come in now . . ." And yet, through these challenging and somewhat mixed messages, they have constantly ensured that they are reaching out to those in our homes and supporting the colleagues who care for our loved ones too.

We too are thankful to our employees. With over 500 employees, we have a large team of people who are day in, day out striving to meet the needs of our residents and providing outstanding care. These employees work within a set of values that have been cemented in the last year and they ensure that, as much as is possible, everyone in our homes feels safe, well cared for, and contented.

Brethren and sisters sometimes ask "but what can I do to help"? If you live near a home you could be a welfare committee member, or a visitor, if you have a skill which you think would be helpful to the trustees talk to us about it, contribute financially. What we can all do wherever we live is to pray for the work, that we have enough staff, enough resources to cover the costs of care, enough volunteers to provide the spiritual needs of our brethren and sisters. Remember one day you may need the care of the Homes – 'do unto others what you would have done to you'.

Again, we thank our Heavenly Father for His guidance through this year and his continued blessings. We look forward to the time when the Lord Jesus returns to this earth to set up his Kingdom.

Bro Mark Buckler (Chairman)



Finance Director's Comments

Last year was another year of challenges, both financial and non-financial, as we learned to live with COVID-19. In common with the rest of the sector, we were hit by falling new admissions and resident numbers, staff shortages and rising costs.

An increasing number of care home providers are going out of business post-covid due to these pressures. We feel very well blessed that we continue to be so strongly and consistently supported by our community.

In addition to day-to-day transactional processing and reporting, much of the finance team's time was focussed on preparing to make improvements which were all introduced from 1 April 2022. We are now a business that turns over £14.5m, and in response to our Trustees' determination that (if our Lord remains away) we will still be providing outstanding care to our community in 20 years' time – we needed to make these improvements. We now have a more robust invoicing and direct debit generation system. Our monthly management accounts reporting to Trustees is now much clearer, enabling them to understand fully the financial performance and position of the organisation, and to exercise appropriate oversight. We have overhauled our fees structure, and while we may need to tweak elements of it once we have fully evaluated its impact, indications are that it has been successful. This change was needed to allow us to meet the new government regulations and to ensure that we can offer different accommodation choices.

Central to our ability to create homes is the loyalty and hard work of our colleagues, but we know that the care sector is not well paid, and that the balance of wages and fees is very precarious. We try to pay our colleagues well and show that we value them, but we know that the rising cost of living is making things more difficult for everyone. In autumn 2021, we saw that inflation was increasing each month, and rather than wait until April 2022 to give a pay rise, we gave each of our colleagues an additional payment of £300 for full time colleagues, pro-rated for part time colleagues, in January 2022.

Finance Director's Comments

Our remuneration committee meets regularly to consider the latest inflation forecasts and discuss how our wage levels compare to other providers and competing sectors. We are determined to look after our colleagues so that they continue to look after our residents.

Other increasing costs are beginning to bite! Our main insurance costs doubled from £50,000 to £100,000 between 2020/21 and 2021/22, increasing further to £115,000 in 2022/23. Energy costs are a worry. Our combined gas and electricity budget of £204,000 in 2021/22 was overspent by 132%, due to increasing costs, at a total spend of £475,000. The budget for 2022/23 was based on our energy broker's forecasts at £568,000, but this may not be enough. We continue to monitor our income and costs carefully, but recognise that the economic environment is very difficult.

On a more positive note – thank you so much for your generosity and support. Our ability to offer excellent care and comfortable homes to any of our Brothers and Sisters who can't afford our fees is fully dependent on your support. This costs us between £1m and £1.5m per year. Other providers increase the fees for full fee paying residents to subsidise the fees of those who are funded by their local authority at a lower rate. This is against our principles and therefore we continue to need your help. Thank you again.

Sis Anna Fitch
(Finance Director)



Managing Director's Reflections

I have used the 'snakes and ladders' analogy before and make no apology for using it again here! Our residents, our colleagues, families and friends have, over the last 12 months, climbed these ladders only to slide down the snakes again!

Even as recently as early August 2022, when we all thought that COVID-19 was under control and there was a relaxation of the rules in care homes, another outbreak took hold in one of our homes. The effect that this has had on the residents and colleagues in particular has been so challenging and I thank them all for their understanding and patience. During these ups and downs we have been reminded of the ever-present need for our Lord Jesus to return to set up his Kingdom.

Brother Mark has referenced Christadelphian Care Homes' values in his introduction. These values are based on the passages in the Bible where we are taught how to treat other people and how to work together towards a common goal.

These values are integral to the running of our homes and have been shared many times with our colleagues over the last 12 months. We and our management team seek to lead by example, demonstrating these values in all that we do because we want, and need, our colleagues to manifest them in their characters and actions in all roles within homes.

These values are:

- » **Strong sense of family** – Our ethos is to treat people in the way we would like to be treated. In doing this we create a friendly, caring environment where we are delighted to do the best for those we work with. We exhibit this philosophy in our homes.
- » **Integrity in action** – We will deal at all times in an honest, transparent way maintaining trust and dignity. We match our behaviours to our words and take responsibility for our actions.

Managing Director's Reflections



- » **Humility to understand** – Humility distinguishes the wise from the foolish. We recognise that everyone has something to learn, we will seek to understand and then to be understood. We will go into all situations planning to learn from whatever happens.
- » **Compassionate in delivery** – We strive to do the best in everything we do. We are determined to inspire compassion and confidence in every action.
- » **Diligent work ethic** – We are motivated to grow and learn. We are conscientious and disciplined to achieve our goals. We will persevere to exceed expectations.

Despite the challenges of the last year, our colleagues have manifested these values. They have been diligent in their work ethic when it has been difficult to recruit more colleagues and they have been compassionate in their delivery when providing care to residents whilst short-staffed due to COVID-19 isolations. They have supported their colleagues and demonstrated a strong sense of family when understanding the draining effects that COVID-19 has had on them.

I am thankful for the incredible dedication that our home teams, the central team and the executive team have shown in the last year. They have all given of their best and ensured that our care provision, despite the challenges from outside, has not been compromised and has excelled.

Bro Jeremy Brown (Managing Director)



Reflections from the Director of Operations and Care

In many ways the last 12 months were as exacting and as challenging for the organisation as the initial and unexpected onset of the pandemic.

The suddenness and intensity of any crisis is always a challenge, but in the case of 'living with COVID-19', the sustained aftermath has brought consistent disruption to the purpose and delivery of the organisation, restricting our business operations, challenging the foundations of the quality of our delivery, and impacting our finances.



We are **Christadelphian** Care Homes, and our purpose, our 'why?' is to create 'homes', homes that give glory to God, and homes that have at their centre outstanding relationship centred care after the example of our Lord. Without doubt, the unrelenting nature of the pandemic has challenged our ability to deliver our 'why?'. We have spent the last year learning from the pandemic and changing our practice to incorporate 'living with COVID-19', but despite the diligence of our teams, there have been costs.

We acknowledge that COVID-19 has touched the lives of everyone – the impact has not been limited to the health and social care sector, or to our organisation. We can all personally reflect on how the pandemic has affected our ecclesias, our own social interactions, family life, employment, finances, health and well-being.

Reflections from the Director of Operations and Care

As a result, and understandably, we have fewer volunteers engaging with and supporting our homes than pre-pandemic. This is especially true for those volunteers that support our faith-based activities; the daily Bible readings and Breaking of Bread services in particular. This has had a challenging impact on the spiritual health of our homes and our residents and has meant that over the last year some of our residents have felt spiritually isolated and have experienced challenges to their walk 'Zionwards'.

We have on our updates quoted Isaiah 26:20, "Come my people, enter your chambers, shut your doors behind you; hide yourself, as it were, for a little moment, until the indignation is past..." as an acknowledgement of the challenges of the pandemic and the periods of isolation. However, it would seem, and we prayerfully hope, that 'the indignation is past...' and we, the residents and our colleagues need your support, so please, please get in touch with the home managers and offer your valuable service, provide a date (multiple dates!) and come and join us in fellowship around God's Word.

We also acknowledge the personal and professional costs to ALL our colleagues. Just like yours and mine, the lives of these amazing people have continued, and have continued facing all the deeply varied personal challenges of this imperfect age. They have willingly placed themselves in the 'front line' against COVID-19, with a real risk of infection and all the associated consequences having COVID-19 has to themselves and their families. 277 of our colleagues in the last year have contracted COVID-19, some now with long term health consequences.

Additional to the personal costs, our colleagues have exercised their care alongside a backdrop of escalating and increasingly inconsistent regulation, guidance, and external scrutiny. This has challenged the emotional and vocational conviction, the very foundation of why our colleagues choose to work in care, and why they choose to work for us. In short, it has impacted on their 'why?' and therefore has impacted on our 'why?'. This in turn has meant many colleagues have left the health and social care sector. 'No jab, no job', universal face masks, daily testing, sustained and continued 'outbreak' status, restrictive and risk adverse guidance, and new regulation that focuses on 'safe' rather than on 'people' has meant that it is ever increasingly challenging for our teams to deliver quality relationship centred outcomes.

Yet despite all this; despite the fatigue, the frustrations and the permanence, these amazing individuals have delivered time and time again, going the extra mile, filling our homes with laughter, joy and empathy, and humbling us with their compassion, integrity, dedication and professionalism. And so, it is to ALL our amazing colleagues, we say thank you for making the difference, for making our homes 'home'!

Bro David Morgan
(Director of Operations & Care)

The Christadelphian Care Ethos

1. Strong Sense of Family

(Leviticus chapter 19 verse 18 – ‘thou shalt love thy neighbour as thyself’)

Our ethos is to treat people in the way we would like to be treated. In doing this we create a friendly, caring environment where we are delighted to do the best for those we work with. We exhibit this philosophy in our homes.

2. Integrity in Action

(Psalm 101 verse 2 – ‘I will behave myself wisely in a perfect way’)

We will deal at all times in an honest, transparent way maintaining trust and dignity. We match our behaviours to our words and take responsibility for our actions.



3. Humility to Understand

(Acts chapter 20 verse 19 – ‘serving the Lord with all humility of mind’)

Humility distinguishes the wise from the foolish. We recognise that everyone has something to learn, we will seek to understand and then to be understood. We will go into all situations planning to learn from whatever happens.

4. Compassionate in Delivery

(1 Peter chapter 3 verse 8 – ‘having compassion one of another, love as brethren, be pitiful, be courteous’)

We strive to do the best in everything we do. We are determined to inspire compassion and confidence in every action.

5. Diligent Work Ethic

(Proverbs chapter 31 verse 31 – ‘give her of the fruit of her hands; and let her own works praise her in the gates’)

We are motivated to grow and learn. We are conscientious and disciplined to achieve our goals. We will persevere to exceed expectations.



Reflections from the Director of People and Practice

Christadelphian Care Homes employed over 525 colleagues with close to 100 colleagues joining in the 12 months to March 2022.

These colleagues, whether new or longer serving, are the bedrock of our homes and help to ensure that our care homes deliver outstanding relationship-centred care to over 369 residents and apartment residents across 10 sites. Their dedication, care and hard work is incredible and never fails to impress us.

And yet, these colleagues have faced the many and varied challenges that we have all encountered over the last 12 months. Balancing the COVID-19 pressures from home life and work life has been a challenge. We thank our colleagues for their continued efforts in rising to that challenge and the incredible outcomes that have been seen in our homes during the year. What a blessing to have these amazing colleagues supporting our loved ones!

Despite the challenges of negotiating COVID-19 we have not simply given in and focussed on that. We recognised that in learning to 'live with COVID-19' we needed to develop our colleagues and to provide another focus in the workplace than just that of how many positive staff members were currently off work.



Reflections from the Director of People and Practice

We introduced the exciting new initiative in October 2021 of Employee Representatives. With over 500 colleagues, we knew we needed to communicate regularly with a considerable number of people to ensure that we could understand the challenges that they face. To help us do this, an Employee Forum was set up with representatives from each of the eight homes coming together. They are responsible for acting on behalf of the colleagues in their homes and providing feedback, suggestions and comments helping us create a workplace our employees love to work in. These colleagues have thrown themselves into their new roles and have helped to shape some great improvements in the homes.

A major project last year was the updating of our policies and procedures which allow colleagues to know what is expected of them in all situations. However tedious that may sound...it enabled us to really look at whether we were treating all colleagues equally and fairly whilst remaining committed to our goal of being an employer of choice. We chose to update our colleague contract at the same time which has helped us to review the benefits that we offer all employees. We've been able to introduce things like gaining more holiday entitlement through length of service and we have introduced an Employee Assistance Programme where colleagues and their families are able to access independent advice and support. Our Employee Representatives helped us to consult with all our colleagues throughout this time and to actively listen to them.

The development of our colleagues is essential. Employers are having to think differently in order to aid recruitment and retention, and in a tight labour market, competition for labour is fierce. We are excited about our internal Leadership and Development Programme where 25 colleagues across all eight care homes commenced the programme in April 2021. This programme is designed to develop the colleagues' understanding of leadership techniques and how they might apply them in their current role. Many roles are included in this programme – we need to develop leaders in our care teams, our housekeeping teams, kitchen teams, maintenance teams etc and are actively encouraging others to join this programme in the next cohort. We hope that this programme will identify the Christadelphian Care Homes' leaders and managers of the future!

Sis Sarah Owen (Director of People & Practice)



Our Numbers

Full year	Homes & sheltered £000	Central costs £000	Other income £000	Total 2021/22 £000	Total 2020/21 £000
Residential fees	10,980			10,980	10,219
Service charges	290			290	265
Fees on sale of flats	11			11	11
Property rents	235			235	248
Donations - ecclesial			345	345	962
Donations - individual			455	455	845
Grants	588			588	800
Grants (Bon Accord and CBF)			224	224	197
Legacies			684	684	291
Bank interest			3	3	10
Dividends received			208	208	199
Fees shortfall	1,519		-1,519		
Total income	13,623	0	401	14,024	14,047
Salaries and pension contributions	8,900	553		9,454	9,753
Agency fees	193			193	61
Food and provisions	567			567	510
Building running costs	728			728	723
Other costs	982	654		1,636	1,117
Property improvements (flats only)	148			148	88
Repairs and renewals	537			537	443
Additional C19 costs					570
Total expenditure	12,056	1,207	0	13,262	13,265
Surplus/(deficit) before depreciation	1,568	-1,207	401	762	782
Depreciation	-1,090	-58	0	-1,148	-1,114
Surplus/(deficit) after depreciation	478	-1,264	401	-386	-332

Cash	2021/22 £000	2020/21 £000
Opening cash balance	2,693	2,218
Cash generated from operating activities	99	408
Investment in fixed assets	-1,521	-808
Other investment activities	-318	875
Closing cash balance	953	2,693

These figures are presented in a new format which we're now using to report and review our finances at an organisation-wide level. It allows us to see the income and costs of our homes and sheltered provision, the central overheads of the organisation (head office), and then the other income that supports our work. Please note that the figures are quoted in thousands, so if you see £510, it means £510,000.

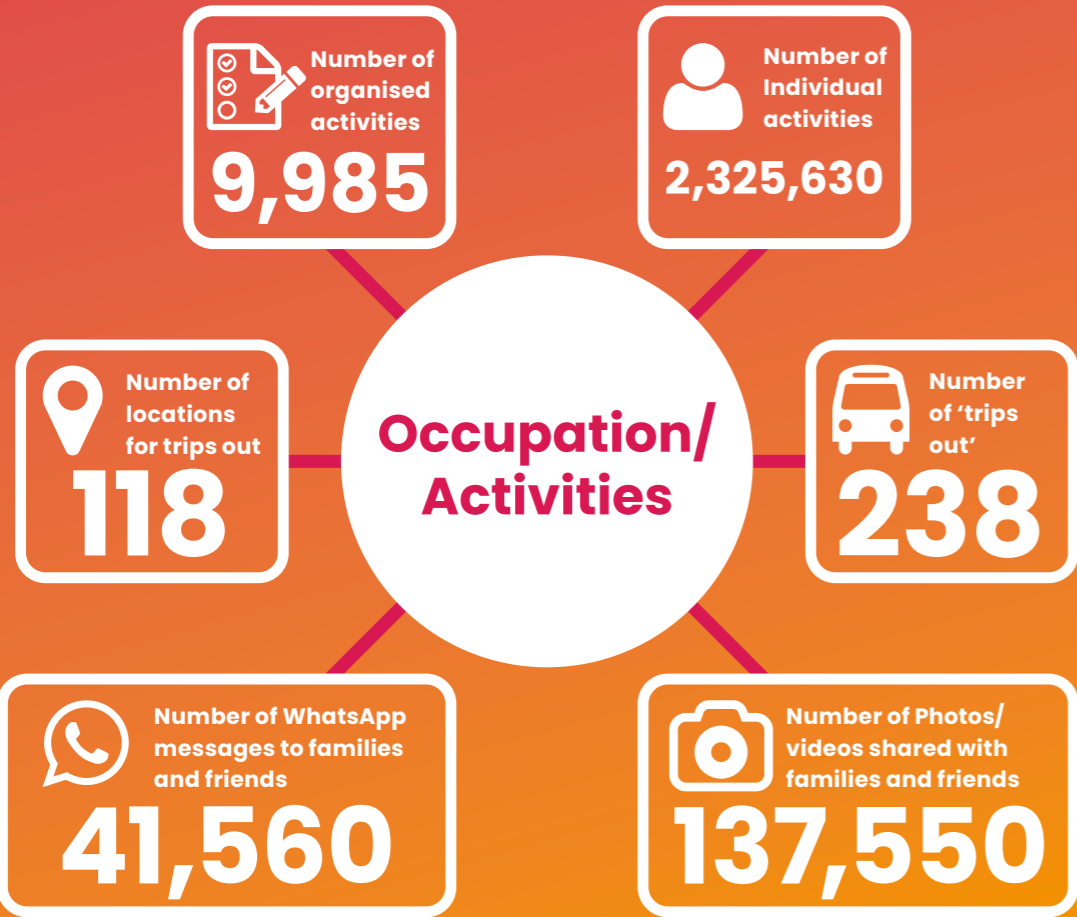
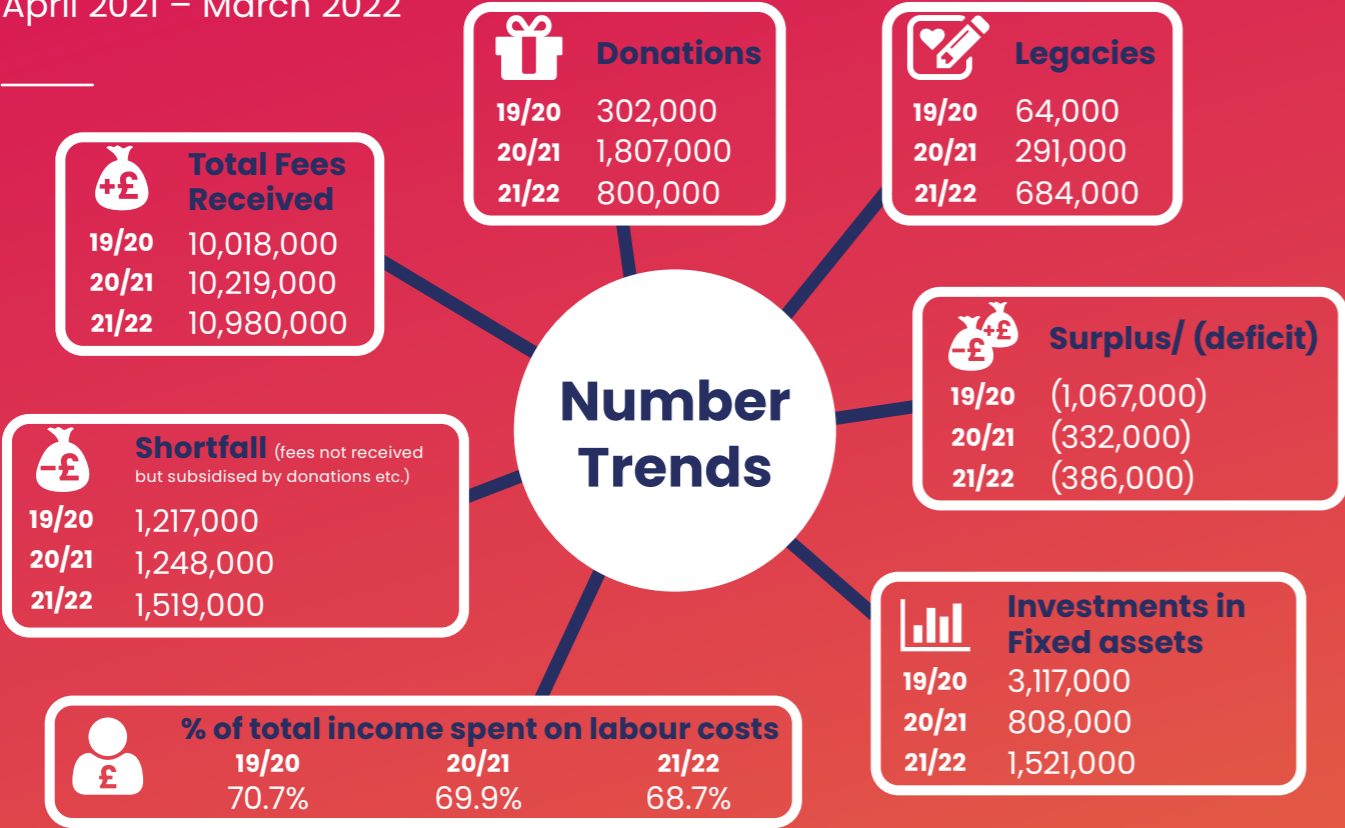
Sometimes our brothers and sisters cannot afford to pay their fees. The line at the bottom of the income section, entitled 'fees shortfall' shows that £1,519,000 had to be contributed to the income of the homes from Christadelphian Care Homes' other income. In 2021/22, other income was high enough to cover the shortfall, but this is not always the case.

Full accounts are available by contacting Phil Browne at Head Office. (philbrowne@cch-uk.com)

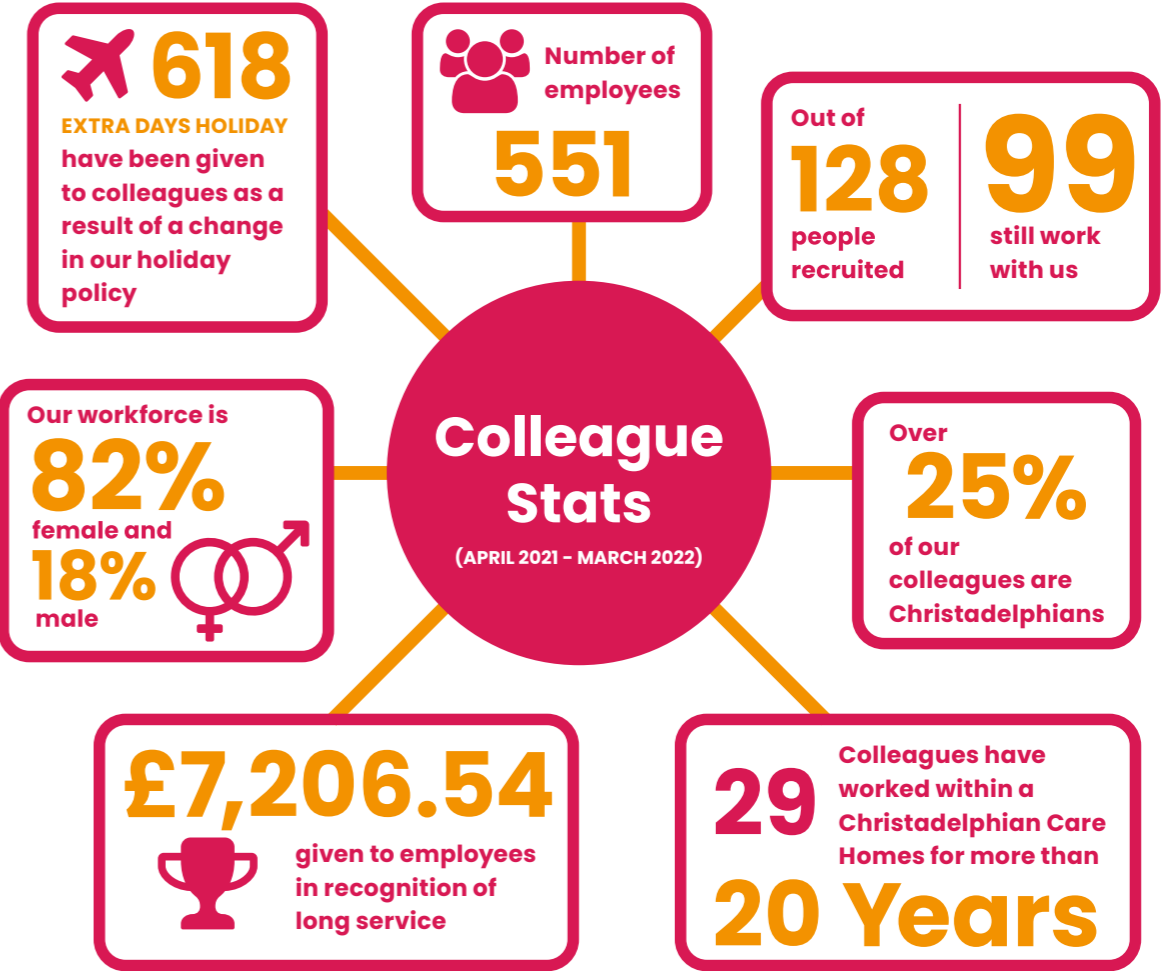
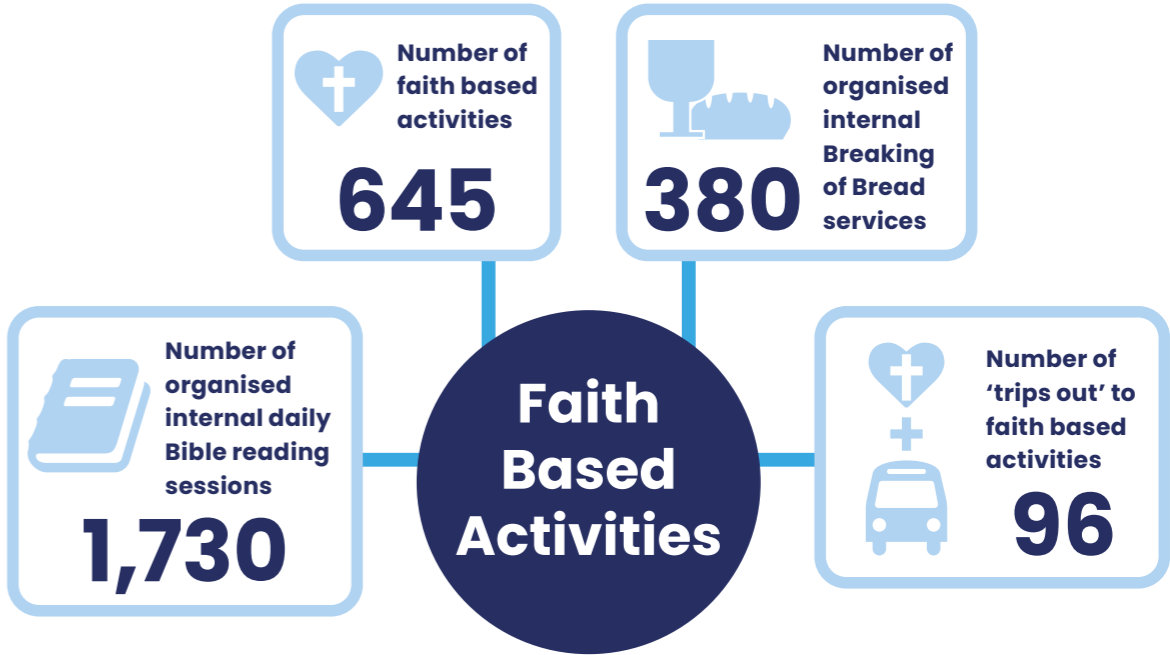
Auditors:	RSM UK
Principal Bankers:	National Westminster Bank PLC
Investment Advisors:	Rathbone Greenbank Investments
Solicitors:	Shakespeare Martineau LLP (Birmingham)

Some of Our Numbers

April 2021 – March 2022



Some of Our Numbers – from April 2021 – March 2022



We are always grateful for the support that you give to Christadelphian Care Homes. If you would like to help us financially then please do!

We are a not-for-profit Registered Charity and all donations will be used to help meet the shortfall between income generated from fees and the actual cost of care delivery. There are many ways that you are able to donate.



How to Donate

Electronic donations:

You are able to make a direct electronic donation as follows:

- » Account name: Christadelphian Care Homes
- » Account number: 52071790
- » Sort Code: 60-20-11



If you do send a payment direct please will you also send an email to us so that we can ensure we receive and acknowledge your donation.

Amazon Smile:



This provides a way of supporting Christadelphian Care Homes while you shop. Through Smile, Amazon will donate 0.5% of the purchase price of things you buy to your chosen charity. To set up, please click the link below and select Christadelphian Care Homes. Please then remember to select smile.amazon.co.uk when shopping, and Amazon will do the rest.

<https://smile.amazon.co.uk/gp/chpf/homepage?q=Christadelphian+Care+Homes&orig=%2F>

Just Giving:



This is a way to donate online. We would recommend that all donations are made through our Christadelphian Care Homes Just Giving webpage. From there you can make a single donation or set up a regular payment and you can choose from any one of the following payment methods:

- » Bank transfer
- » Google Pay
- » Credit or Debit Card
- » Paypal

This link will take you to the Just Giving webpage:

<https://www.justgiving.com/christadelphian-carehomes>

Donations via post:



Please make cheques payable to "Christadelphian Care Homes" and post these to:

- » Christadelphian Care Homes, 17 Sherbourne Road, Acocks Green, Birmingham, B27 6AD

Gift Aid:



If you are a UK income tax payer, then your donation can be increased at a no cost to you through Gift Aid. This link will take you to the Gift Aid form:

<https://cch-uk.com/pdfs/Gift%20Aid%20Donation%20Form.pdf>

Standing Order:

If you would like a form please let Brother Phil Browne know and this will be sent out to you.

Looking forward

So now with an 'eye' looking to the future, the focus for the 12 months starting April 2022 is to rejuvenate the aspects of holistic care that make our homes a 'home'.

We will be launching our 'Helping Hands' campaign in the autumn, with a focus on encouraging volunteer support for spiritual and occupational activities within our homes. We will re-focus our efforts on 'dementia' looking at how we promote understanding of 'living with dementia' in our homes. We have facilitated a mobile virtual dementia experience across all our locations, the dates of these will be publicised locally, but these are open to our colleagues, residents, families, friends, volunteers and community. Please immerse yourself in this opportunity and note that these will be followed up over the 12 months with further awareness talks.

In our homes, we are developing our career pathways, recognising that the health and social care sector has changed significantly during the pandemic, and that the costs and consequences of the past two years will leave a legacy of change and disruption for the next generation. However, in all challenges there are opportunities, and we foresee the need to both grow the number and skill diversity of our team.



Looking forward

Over the next 12 months, we will begin to facilitate further career pathways, supporting apprenticeships in Nursing, Physiotherapy, Occupational Therapy and Advanced Practitioner roles. Please look out for further information regarding all opportunities for a career within Christadelphian Care Homes.

Externally, we will see the implementation of a new care act and a new national funding scheme. We decided to implement the first stage of these changes with the introduction of our new fee structure this April (2022), following 18 months of work. Aligned to the government white paper we have split our historical fee into three distinct areas; Care, Hospitality & Service costs. Implementing this early will allow us to evaluate and change through learning, to ensure that our ethos and values are not impacted by external political and financial pressures.

Challenging times, but also exciting times.

Bro David Morgan



Care Home Information

By the time this annual report is published, our Care Home in Torquay, Bethesda will have closed. It has been a wonderful home for many over 40 years. We are very grateful to our colleagues who have managed the period of closure and delivered wonderful care whilst maintaining 'a home'.

We invite anyone who might be interested in Christadelphian Care Homes to 'register an interest' with their chosen home(s). This simply means that we will keep you informed of what we are doing at that home and keep you posted on how many people we have on the 'interested' list. We have some Brothers and Sisters who have had their names down as interested in a home for over 30 years!

You can register an interest in as many homes as you would like to – your name can come off at any time and being on the list does not commit you to anything. Your registration is dated and will give you first refusal above those who have registered later. Please note that in some cases, emergency admissions usurp the date order.

Eden House

📍 Lloyd Crescent, Coventry CV2 5NY

☎ 02476 448 383

Home Manager: Andrew Jenkins (andrewjenkins@cch-uk.com)

Eden House offers residential care and apartments.



Fair Haven

📍 23 Knyveton Road, Bournemouth BH1 3QQ

☎ 01202 553 503

Home Manager: Naomi Palmer (naomipalmer@cch-uk.com)

Fair Haven offers residential care.



Chesswood Lee Apartments

📍 48 Chesswood Road, Worthing, West Sussex BN11 2AG

☎ 07837 253 238

Home Manager: Gill Cooper (gillcooper@cch-uk.com)

Chesswood Lee Apartments offers independent living.



Care Home Information

Garswood

📍 32 Trafalgar Road, Southport PR8 2HE

☎ 01704 568 105

Home Manager: Susanna Singleton (susannasingleton@cch-uk.com)

Garswood offers residential care.



Gowanlea

📍 4 New Road, Bannockburn, Stirling FK7 8LW

☎ 01786 811 460

Home Manager: Martin Turton (martinturton@cch-uk.com)

Gowanlea offers residential care and apartments.



Kingsleigh House

📍 37 Harbinger Road, Kings Norton, Birmingham B38 0AD

☎ 01214 599 995

Home Manager: Alan Taylor (alantaylor@cch-uk.com)

Kingsleigh House offers residential care and apartments.



Olivet

📍 17 Sherbourne Road, Acocks Green, Birmingham B27 6AD

☎ 01216 838 700

Home Manager: Roger Varley (rogervarley@cch-uk.com)

Olivet offers residential and nursing care and apartments.



Newton Court

📍 Highpool Lane, Newton, Swansea SA3 4UX

☎ 01792 361 306

Home Manager: Sarah Owen (sarahowen@cch-uk.com)

Newton Court offers residential care and apartments.



West Royd House Apartments

📍 2 Water Royd Lane, Mirfield WF14 9SB

☎ 01924 497976

Home Manager: Roger Eglen (rogereglen@cch-uk.com)

West Royd House Apartments offers independent living.



Committee of Management

Board of Trustees:

Chairman:	Bro. Mark Buckler (Ashby-de-la-Zouch)
Vice Chairman:	Bro. Alan Sutton (Mumbles)
Treasurer(Interim):	Bro. David Hanley (Ashton U Lyne)

Home Trustees:

Newton Court	Bro. Alan Sutton (Mumbles) – <i>Chair of Home Trustees</i>
Gowanlea	Bro. Lindsay Yuile (Glasgow-South)
Fair Haven	Bro. Jonathan Edwards (Bournemouth Central)
Bethesda	Bro. Nigel Arscott (Plymouth)
Garswood	Bro. Darren Guy (Ormskirk)
Eden House	Bro. Geoff Purkis (Kings Heath)
Kingsleigh House	Sis. Rosemary Hanson (Birmingham South)
Olivet	Sis. Lorraine Dray (Shirley)

Strategic Trustees:

Bro. David Hanley (Ashton U Lyne) – *Chair of Strategic Trustees*

Sis. Anna Whittaker (Stirling)

Bro. Alistair Firth (Cannock)

Bro. Peter Anderton (Burton)

Sis. Chloe Cave (Hall Green)

Bro. Alan Sutton (Mumbles)

Support Centre:

Managing Director:	Bro. Jeremy Brown (Mumbles)
Director of Operations & Care:	Bro. David Morgan (Rugby)
Director of People & Practice*:	Sis. Sarah Owen (Mumbles)
Director of Finance:	Sis. Anna Fitch (Bristol Downend)

* Sis Sarah Owen is also the Manager of Newton Court

Contact information

Further information about Christadelphian Care Homes, the services that we offer and the accommodation available can be obtained from:

Jeremy Brown
(Managing Director)

jeremybrown@cch-uk.com

Dave Morgan
(Director of Operations & Care)

davidmorgan@cch-uk.com

Anna Fitch
(Director of Finance)

annafitch@cch-uk.com

Sarah Owen
(Director of People & Practice)

sarahowen@cch-uk.com

Jacqueline Webb
(Admin Assistant)

jacquelinewebb@cch-uk.com



Christadelphian Care Homes Head Office

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0121 764 3540

www.cch-uk.com



**Christadelphian
Care Homes**