



**Christadelphian
Care Homes**

Annual Report 2022 - 2023

cch-uk.com



Our Mission Statement

To **provide** loving individual care
enabling people to lead fulfilling lives
within a spiritual environment
centred on the Christadelphian Care ethos.

Chairman's Introduction

Our Heavenly Father has continued to look after Christadelphian Care Homes over the last year in so many ways. We are ever thankful to Him for His guidance throughout the year and His continued blessings.

Unlike many other care home providers who have struggled hugely over the last year, we have seen high occupancy rates and have continued to be able to recruit new employees to look after our brothers and sisters. We are encouraged by this positive picture and hope to continue to build upon this over the coming year.

We are thankful to the hundreds of people who come into our homes time and time again to support in many and varied ways. The volunteers that we have set us apart from other care providers – they are invaluable! Not only do they support the residents, but through their dedication and hard work they help to encourage and support our employees as well. With approximately 75% of the workforce being non-Christadelphian, this is a very strong witness and speaks volumes of the love and care that we have for our brothers and sisters.

I am thankful to the trustees who volunteer their time and energy in supporting the strategic direction of the organisation.



We make sure that we are using the skills of these trustees as well as we possibly can – they sit on various sub-groups and help support the Executive Team with their work.

We must not forget our employees who work tirelessly to meet the needs of our residents. Each day, these employees come to our homes to provide loving care to our residents. They are there when the residents wake and they are there when they go to sleep for the night. They are there to support the residents as they have need and they do this whilst demonstrating our organisational values which are based on Bible teaching.

If you are thinking about ways that you might be able to help support the homes then please, please do get in touch with someone from your local home. They will be able to talk to you about the kind of support you would be able to give – simply popping into the home once a month and spending time chatting with one of our residents would be perfect! If you feel you could do more, then this would be even more perfect!

Once again, we thank our Heavenly Father for all things and look forward to the time when the greatest carer the world has ever known is ruling on the earth. We pray that in that day we will have the privilege of working with him. "Even so come Lord Jesus".

Brother Mark Buckler (Chairman)



Managing Director's Reflections

This year has been a good year! I work closely with brother David Morgan, and sisters Anna Fitch and Sarah Owen – the four of us make up Christadelphian Care Homes' Executive Team. I am blessed to work with such a dedicated team of people and am thankful for their support.

As with any organisation, there are several workstreams. We structure our work as follows:

1. Governance and regulation
2. The care we provide
3. Who provides it
4. Where we provide it
5. How we pay for it

We each have responsibility for different areas – David focuses on the care that is provided, Sarah on the people who provide the care and Anna on our finances. We then all look at our estate to make sure that it is fit for purpose and we ensure that the organisation is governed appropriately while meeting our regulatory requirements.

At the start of the last year we spent time together looking at the key priorities that needed to be progressed. We put these down on paper, shared them with the trustees, and set about progressing them. The key things that we were looking at were:

- » **Governance structure** – the trustees have decided unanimously that Christadelphian Care Homes should change from being an unincorporated charity to a charitable company limited by guarantee. This project is very involved but is progressing well and we hope it will be finalised by the end of March 2024.
- » **Colleague handbook (part 2)** – this project was about bringing in line some key pay anomalies across the sites and standardising the break times at all homes. It was completed in March 2023.
- » **Developing our Dementia Strategy** – this is 99% complete and will be published in January 2024.

- » **Volunteers** – we have worked locally with all homes on engagement of their volunteers. We can report an increase of volunteers in all of our homes and are looking at national campaigns too.
- » **Developing our Estates Strategy** – a sub-group of trustees has been convened and is working on this. They meet to discuss each site in turn and some exciting developments are happening (see future developments section)!
- » **Developing the Resident Journey paperwork** – we have taken some legal advice around contracts and agreements and have done the first drafts of a number of information documents e.g. Power of Attorney and Funding of Care.
- » **Bringing payroll in house** – several years ago we outsourced our payroll provision to another company. Although this was the right decision at the time we have wanted to bring it back in house so that we could streamline processes. We have recruited a payroll clerk who has learnt the system and will be 'going live' shortly!
- » **Connectivity** – a sub-group has been set up and is working on rectifying the 'here and now' challenges that we face at all sites. Once these are all in-hand, the medium and long term IT strategy will be developed.

It would be remiss of me not to mention the closure of our care home in Torquay – Bethesda. The last time one of our sites was closed was in 2014 when Bethany and Peacehaven in Leamington Spa closed. As with Bethany and Peacehaven, Bethesda was no longer fit for purpose and the prayerful, yet challenging decision was made to close it. We are thankful to sister Sharon Mercer (manager) and Hannah Johnson (registered manager) for all their love and support of the residents and their colleagues at that time. We learnt a lot from this closure and will ensure that this is put into practice in any future projects.

I am thankful to David, Anna and Sarah along with the home management teams, the central support team, all our colleagues and the trustees for making Christadelphian Care Homes what it is – a great place for our brothers and sisters to live in, and a great place to work. Most of all, I am thankful to our Heavenly Father for His guidance.

Brother Jeremy Brown
(Managing Director)

Reflections from the Director of Operations and Care

The love, dedication and innovation of our colleagues in their support of our brothers and sisters is incredible. These inspiring individuals make a tangible difference to the lives of our residents, and their example is both humbling and powerful and should be celebrated!

The last few years have been difficult for our residents. They have experienced both national and home specific 'lockdowns' resulting in periods of spiritual and social isolation and limitations. However, this year we started to see the green shoots of a return to normality. Over the last few years, we have quoted Isaiah 26:20 in our updates and publications as a source of comfort and assurance of God's care for us in these challenging times. The early verses of this chapter are a beautiful song of salvation and were a constant reminder through the pandemic of our need to trust in our Lord God, to walk in His ways, to rely on His strength and purpose, His peace. Verses 1-3 say **"We have a strong city; God will appoint salvation for the walls and the bulwarks. Open the gates, that the righteous nation which keeps truth may enter in. You will keep him in perfect peace, whose mind is stayed on You, because he trusts in You."** We thank our Father that the 'gates' to our homes are once again open. It has been an amazing blessing that we have been able to return to in-person Memorial Services and in-person Daily Bible Readings. The return of this much needed communal fellowship and spiritual feeding has brought such comfort and joy to our residents as they struggle with the frailties of the flesh, and we thank you for your continued support of our spiritual care.



Also, after a couple of years of being largely stuck inside, our residents have made the most of getting out and about once again! It has been a real privilege to see our residents' joy as they have been able to go into the local communities again. Many exciting trips have been organised by the homes, for example, to zoos, beaches, parks, museums, and garden centre cream teas. For those unable to leave the homes, our colleagues have brought the beach, the parks, the museums, and the cream teas to them. The smiles on the residents' faces make all the hard work worthwhile and we are thankful to our amazing colleagues for the initial thinking and then the facilitation of these exciting activities.

We continue to support our residents with their day to day physical, nutritional, emotional, and cognitive care and our colleagues deliver this in a beautiful relationship-centred manner. They know our residents intimately and support their unique needs in a compassionate and loving way. They are examples of truly caring individuals who often put the needs of our residents above their own and go that 'extra mile' in supporting them. Residents' needs are becoming more and more complex, and this brings with it the need for our colleagues to be upskilled to enable them to appropriately support them. Dementia is fast becoming our greatest care challenge with 7 out of 10 of our residents experiencing some impairment of cognition. So, as our homes were able to return to a semblance of normality, we were able to facilitate in-person dementia training to over 80% of our colleagues and frequent volunteers, ensuring that our colleagues and volunteers know how to support our residents living with a dementia.

Despite the 'green shoots', COVID did not disappear, and at times caused our homes a significant challenge. In the year, we had 12 outbreaks which continued to impact on the residents, their families, our colleagues, and our volunteers. 310 staff members tested positive during the year along with 153 residents. These numbers are huge! They are actually higher than the previous year when more restrictions were in place, yet despite these challenges, everyone remained positive, weathered the storms, and continued to make our homes 'home'.

Like Mark and Jeremy, I also give my personal thanks for all the support given to the care homes. Our colleagues, visitors, volunteers, and trustees make a huge difference to the lives of our residents and their contribution should never be underestimated. So simply, thank you!

Brother David Morgan
(Director of Operations & Care)

The Christadelphian Care Ethos

1

Strong Sense of Family

(Leviticus chapter 19 verse 18 – ‘thou shalt love thy neighbour as thyself’)

Our ethos is to treat people in the way we would like to be treated. In doing this we create a friendly, caring environment where we are delighted to do the best for those we work with. We exhibit this philosophy in our homes.

2

Integrity in Action

(Psalm 101 verse 2 – ‘I will behave myself wisely in a perfect way’)

We will deal at all times in an honest, transparent way maintaining trust and dignity. We match our behaviours to our words and take responsibility for our actions.



3

Humility to Understand

(Acts chapter 20 verse 19 – ‘serving the Lord with all humility of mind’)

Humility distinguishes the wise from the foolish. We recognise that everyone has something to learn, we will seek to understand and then to be understood. We will go into all situations planning to learn from whatever happens.

4

Compassionate in Delivery

(1 Peter chapter 3 verse 8 – ‘having compassion one of another, love as brethren, be pitiful, be courteous’)

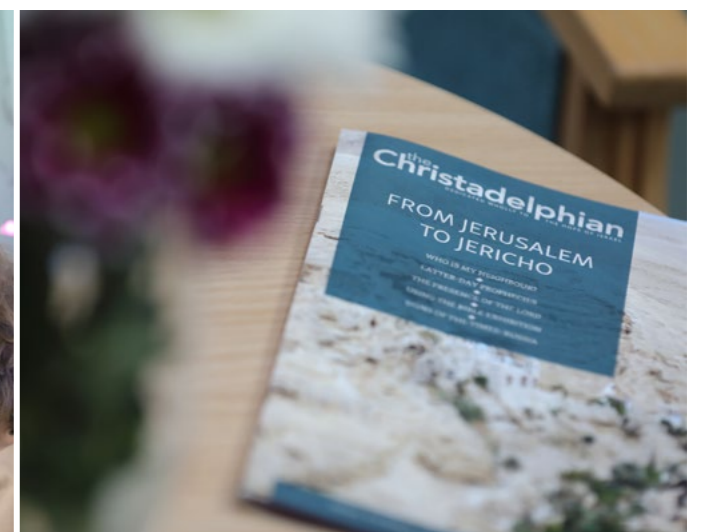
We strive to do the best in everything we do. We are determined to inspire compassion and confidence in every action.

5

Diligent Work Ethic

(Proverbs chapter 31 verse 31 – ‘give her of the fruit of her hands; and let her own works praise her in the gates’)

We are motivated to grow and learn. We are conscientious and disciplined to achieve our goals. We will persevere to exceed expectations.



Reflections from the Director of People and Practice

We recognise that the success of our organisation is only possible as a direct result of our people. They are our strongest asset helping us achieve our ambitions as a care home provider. Their skills, dedication and responsiveness enable us to do what we do – create homes that others can call their home.

In April 2022 Christadelphian Care Homes employed 537 colleagues and by the end of the financial year (March 2023) we had 562 colleagues on our books. This is a lot of colleagues to look after! At a time when other organisations are having to actively reduce the number of residents that they are able to care for because of not having enough staff to provide that care, we are in such a fortunate position – we've been able to grow the number of colleagues that we employ enabling us to keep our occupancy levels high and meet the needs of our brothers and sisters.

We have a set of values that we ask all our colleagues to adhere to. They are based on passages in the Bible where we are taught how to treat others and how to work together towards a common goal. These values are:

- » Strong sense of family
- » Integrity in action
- » Humility to understand
- » Compassionate in delivery
- » Diligent work ethic

Our colleagues seek to manifest these values in all interactions that they have with residents, visitors, other colleagues, contractors etc. in the homes.

Christadelphian Care Homes is in the enviable position of having a specific community of potential employees – Christadelphians! We have actively focused on employing more Christadelphians aware that this will help ensure that the spiritual needs of our residents are met.

If you, or someone you know, would like to hear about employment opportunities in our homes then please do reach out to your local home!

We also recognise the absolute importance of retaining our colleagues – if we have employed the right people then we need to spend the time and money investing in them in order to retain them. Their experience and skills are essential, and creating and sustaining great places to work where colleagues can thrive is our aim. We are continuing work to ensure that our colleagues feel valued, supported, engaged and committed enabling them to provide relationship-centred care to our residents. This has been a big focus in our homes and we've been able to support them emotionally (through mental health first aiders being trained at all sites and the facilitation of an employee assistance programme for all colleagues), financially (through a set of gift cards over the winter months), and physically (through initiating Cycle to Work schemes and encouraging staying active).

Some of our colleagues inevitably leave our employment for many different reasons. We have spent time seeking to understand these reasons so that if there are things that we can do as an organisation to retain colleagues then we are aware and able to implement appropriate changes. As with any place of work, there are things that we can and should do to improve people's experience – we're on it!

I am thankful to all those who work for Christadelphian Care Homes and those who support and enrich the lives of our residents. Thank you!

Sister Sarah Owen
(Director of People & Practice)

Finance Director's Reflections

There is a lot that happened in the last year financially which we did not see coming. It has been a very difficult year financially for many people, and our organisation has not been immune to the effect of those same issues.

At the time of setting our April 2022 pay rise in November 2021 and our fees in January 2022, we had no idea that inflation was going to increase to a high of 11.1% in October 2022, nor that it would be so stubbornly high for so long. At the time of writing, inflation is still running at 7.9%. It means that we incurred additional costs last year which weren't covered by our fees. Our food costs were £667k, which is £100k higher than the previous year; a 17.7% increase. Our building running costs, which include utilities and insurance, increased by 23% from £728k to £945k – an additional £217k!

Inflation has not only had an impact on our organisation's finances, but also on the finances of our colleagues, some of whom continue to struggle with daily living costs. We try to support them as best as we can. For example, to help with cost of living increases over the winter, we gave all of our colleagues four gift cards over five months which could be used at a range of shops. The pay rise we implemented after the financial year end in April 2023 was graduated so that the lowest paid colleagues were given the largest percentage increase – with those on our lowest hourly wage being given a 9.4% increase, in contrast to the 1.7% given to the highest paid.

During the year we closed Bethesda, which cost the organisation around £450k in lost occupancy, colleague wages, redundancy payments and other costs of closure between April and December. It would have been much cheaper to close shortly after announcing the closure as many other homes have done, but we wanted to live by our values and our Christadelphian ethos, which meant the timing of the closure was resident-led and our colleagues were effectively given a very long notice period. We sold the Bethesda building for the asking price of £875k in December 2022, and that money is ring fenced for the future capital purchases or developments mentioned later in this document.

As a result of all the above, our financial results for the year were not where we would want them to be. We have a renewed focus this year on occupancy, appropriate staffing and ensuring that we achieve value for money in all of our expenditure.

We continue to be so grateful for your financial support, whether individually, through your ecclesia or the legacies of family members. Your donations help support the 25–30% of our residents who are unable to pay the full fee for their care. Thank you so much for your generosity.

Sister Anna Fitch (Director of Finance)



Our Numbers

Full year	Homes & sheltered £000	Support centre £000	External income £000	Total 2022/23 £000	Total 2021/22 £000
Residential fees	11,290	3		11,293	10,980
Service charges	278			278	290
Surplus on sale of assets			136	136	11
Property rents	173	87		260	235
Donations - ecclesial	2		399	401	345
Donations - individual	24		256	280	455
Grants	352			352	588
Grants (Bon Accord and CBF)			213	213	224
Legacies	4		622	626	684
Bank interest			9	9	3
Dividends received			235	235	208
Fees shortfall	1,812		-1,812	0	0
Total income	13,935	90	58	14,083	14,024
Salaries and pension contributions	9,335	658	52	10,045	9,454
Agency fees	265			265	193
Food and provisions	667			667	567
Building running costs	878	67		945	728
Other costs	1,115	805	59	1,979	1,636
Property improvements (flats only)	94	42		136	148
Repairs and renewals	595			595	537
Total expenditure	12,949	1,572	111	14,632	13,262
Surplus/(deficit) before depreciation	986	-1,482	-53	-549	762
Depreciation	-1,115	-35	-29	-1,179	-1,148
Surplus/(deficit) after depreciation	-129	-1,517	-82	-1,728	-386

Cash	2022/23 £000	2021/22 £000
Opening cash balance	953	2,693
Cash generated from operating activities	500	99
Investment in fixed assets	-1,026	-1,521
Other investment activities	532	-318
Sale of fixed assets	880	
Closing cash balance	1,839	953

These figures show our finances at an organisation-wide level. It allows us to see the income and costs of our homes and sheltered provision, the central overheads of the organisation (support centre), and then the external income that supports our work. Please note that the figures are quoted in thousands, so if you see £510, it means £510,000.

Sometimes our brothers and sisters cannot afford to pay their fees. The line at the bottom of the income section, entitled 'fees shortfall' shows that £1,812,000 had to be contributed to the income of the homes from Christadelphian Care Homes' external income. In 2022/23, external income was high enough to cover the shortfall, but this is not always the case.



Full accounts are available by contacting Phil Browne at the Support Centre. (philbrowne@cch-uk.com)





Auditors:	RSM UK
Principal Bankers:	National Westminster Bank PLC
Investment Advisors:	Rathbone Greenbank Investments
Solicitors:	Shakespeare Martineau LLP (Birmingham)




Some of our Numbers


April 2022 – March 2023

Highlights		Number of colleagues testing positive	310
		Number of residents testing positive	153
		Amount spent on self isolating	£73,101
		Number of new colleagues employed	203

Number Trends		Total fees received	20/21	21/22	22/23
			10,219,000	10,980,000	11,293,000
		Shortfall <small>(fees not received but subsidised by donations etc.)</small>	20/21	21/22	22/23
			1,248,000	1,519,000	1,812,000
		% of total income spent on labour costs	20/21	21/22	22/23
			69.9%	68.7%	73.1%
		Surplus/(deficit)	20/21	21/22	22/23
		(332,000)	(386,000)	(1,728,000)	
	Investments in fixed assets	20/21	21/22	22/23	
		808,000	1,521,000	1,026,000	
	Legacies	20/21	21/22	22/23	
		291,000	684,000	626,000	
	Donations	20/21	21/22	22/23	
		1,807,000	800,000	681,000	

Occupation / Activities		Number of organised activities	11,000
		Number of individual activities	24,000
		Number of trips out	600+
		Medications administered weekly	36,400
		WhatsApp messages to families and friends	22,000
		Photos/videos shared with families and friends	67,000

Colleague Stats (APRIL 2022 – MARCH 2023)		We provide flexible working options to 73% of our colleagues
		Number of employees 562
		Our yearly turnover is 28.7%*
		Our workplace is 82% female and 18% male
		57% of our colleagues work in the care team
		Colleagues have worked within a Christadelphian Care Home for more than 20 yrs
	25% of our colleagues are Christadelphians	

Faith Based Activities		Number of faith based activities	873
		Number of organised internal Breaking of Bread services	403
		Number of organised internal daily Bible reading sessions	2022
		Number of trips out to faith based activities	209

We are always grateful for the support that you give to Christadelphian Care Homes. If you would like to help us financially then please do!

We are a Registered Charity and all donations will be used to help meet the shortfall between income generated from fees and the actual cost of care delivery. There are many ways that you are able to donate.

If donating after March 2024 please see our website for details. This is because we expect our bank account to change from 1st April 2024 when we become a charitable company limited by guarantee.

How to Donate

Electronic donations:

You are able to make a direct electronic donation as follows:

- » Account name: Christadelphian Care Homes
- » Account number: 52071790
- » Sort Code: 60-20-11

If you do send a payment direct please will you also send an email to us via admin@cch-uk.com so that we can ensure we receive and acknowledge your donation.



Just Giving:

This is a way to donate online and still take advantage of Gift Aid. We would recommend that all donations are made through our Christadelphian Care Homes Just Giving web page. From there you can make a single donation or set up a regular payment and you can choose from any one of the following payment methods:

- » Bank transfer
- » Google Pay
- » Credit or Debit Card
- » Paypal

This link will take you to the Just Giving webpage:

<https://www.justgiving.com/christadelphian-carehomes>

JustGiving™

Donations via post:

Please make cheques payable to "Christadelphian Care Homes" and post these to:

- » Christadelphian Care Homes, 17 Sherbourne Road, Acocks Green, Birmingham, B27 6AD



Gift Aid:

If you are a UK income tax payer, then your donation can be increased at a no cost to you through Gift Aid. This link will take you to the Gift Aid form:

<https://cch-uk.com/pdfs/Gift%20Aid%20Donation%20Form.pdf>

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Future Focus

As mentioned earlier in this report, we now have an Estates sub-group which is looking at all of our sites. The full board of trustees agreed in November 2021 that Christadelphian Care Homes needs to ensure that it is fit for purpose in 20 years' time.

In order to do this, our estate needs to adapt and change. Homes will need to be closed, new homes will need to be built, sites will need to be developed, staff will need to be upskilled, money will need to be found etc. There are a few projects that we are currently undertaking:

- » **Fair Haven** – plans have been approved to renovate the ground floor to create separate spaces that enable the delivery of relationship-centred care to residents who have an increasingly diverse set of care and health needs. God willing, the work will be done in three stages to enable sufficient communal space to be maintained and keep disruption to a minimum. This will also improve the working conditions of the colleagues in the home and enable them to provide more appropriate care to our brothers and sisters.
- » **Newton Court** – we are in the process of purchasing a plot of land adjacent to the home. If we are successful with this it will enable the site to be developed to better meet the needs of the residents.
- » **Olivet** – a topographical survey has been undertaken on the whole of the Olivet site. We have also purchased some adjacent land and have engaged a brother to support with looking at the art of the possible for the whole site. We recognise that there are some buildings (like The Mews) that are not fit for purpose now and will need considerable work done on them.

We are also trialling some "Talking Topics" zoom calls over the next few months on various topics. These sessions are designed to give our communities a better understanding of how our care homes run, some of the challenges that we face as well as the blessings that we have. They will be interactive sessions and provide the opportunity to ask questions and share their own comments and thoughts. If they go well, we will make sure they continue!

Our major care focus for the next year is the facilitation of the Dementia Plan. David's report highlighted that dementia is fast becoming our greatest care challenge with 70% of our residents experiencing some impairment of cognition. Therefore, we need to prioritise this project. The Dementia Plan has been in the planning for a few months and we are looking forward to sharing this with everyone over the next three months and then launching it in January 2024, God willing.

We recognise that Christadelphian Care Homes does and will continue to need to constantly change and adapt to the ever-changing regulations and requirements of the care industry. Ensuring that this is done appropriately and in line with our values and ethos is essential. We will do our best to meet this challenge and are thankful for the support that we are constantly given by all those who take an interest in Christadelphian Care Homes.

We pray for our Heavenly Father's continued blessing on our homes and the plans that are made. To echo brother Mark's words earlier in this report – we look forward to the time when the Lord Jesus is ruling on the earth and God's righteousness brings peace.

Brother Jeremy Brown (Managing Director)



Care Home Information

We invite anyone who might be interested in Christadelphian Care Homes to register an interest with their chosen home(s). This simply means that we will keep you informed of what we are doing at that home and keep you posted on how many people we have on the 'interested' list. We have some Brothers and Sisters who have had their names down as interested in a home for over 30 years!

You can register an interest in as many homes as you would like to – your name can come off at any time and being on the list does not commit you to anything. Your registration is dated and will give you first refusal above those who have registered later. Please note that in some cases, emergency admissions usurp the date order.



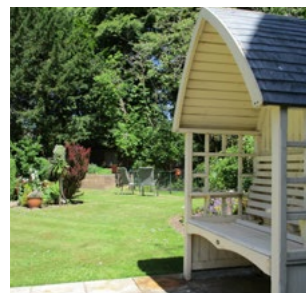
Eden House

📍 Lloyd Crescent, Coventry CV2 5NY

☎ 02476 448 383

Home Manager: Andrew Jenkins (andrewjenkins@cch-uk.com)

Eden House offers residential care and apartments.



Fair Haven

📍 23 Knyveton Road, Bournemouth BHI 3QQ

☎ 01202 553 503

Home Manager: Naomi Palmer (naomipalmer@cch-uk.com)

Fair Haven offers residential care.



Chesswood Lee Apartments

📍 48 Chesswood Road, Worthing, West Sussex BN11 2AG

☎ 07837 253 238

Home Manager: Gill Cooper (gillcooper@cch-uk.com)

Chesswood Lee Apartments offers independent living.



Garswood

📍 32 Trafalgar Road, Southport PR8 2HE

☎ 01704 568 105

Home Manager: Susanna Singleton (susannasingleton@cch-uk.com)

Garswood offers residential care.



Gowanlea

📍 4 New Road, Bannockburn, Stirling FK7 8LW

☎ 01786 811 460

Home Manager: Fiona Whittaker (fionawhittaker@cch-uk.com)

Gowanlea offers residential care and apartments.



Kingsleigh House

📍 37 Harbinger Road, Kings Norton, Birmingham B38 0AD

☎ 01214 599 995

Home Manager: Alan Taylor (alantaylor@cch-uk.com)

Kingsleigh House offers residential care and apartments.



Olivet

📍 17 Sherbourne Road, Acocks Green, Birmingham B27 6AD

☎ 01216 838 700

Home Manager: Roger Varley (rogervarley@cch-uk.com)

Olivet offers residential and nursing care and apartments.



Newton Court

📍 Highpool Lane, Newton, Swansea SA3 4UX

☎ 01792 361 306

Home Manager: Katie Brown (katiebrown@cch-uk.com)

Newton Court offers residential care and apartments.



West Royd House Apartments

📍 2 Water Royd Lane, Mirfield WF14 9SB

☎ 01924 497976

Home Manager: Roger Eglen (rogereglen@cch-uk.com)

West Royd House Apartments offers independent living.

Committee of Management

Board of Trustees:

Chairman:	Bro. Mark Buckler (Ashby-de-la-Zouch)
Vice Chairman:	Bro. Alan Sutton (Mumbles)
Treasurer:	Bro. David Hanley (Ashton U Lyne)

Home Trustees:

Newton Court	Bro. Alan Sutton (Mumbles) – <i>Chair of Home Trustees</i>
Gowanlea	Bro. Lindsay Yuile (Glasgow Central)
Fair Haven	Bro. Jonathan Edwards (Bournemouth Central)
Garswood	Bro. Darren Guy (Bradford)
Eden House	Bro. Geoff Purkis (Kings Heath)
Kingsleigh House	Sis. Rosemary Hanson (Birmingham South)
Olivet	Sis. Lorraine Dray (Shirley)

Strategic Trustees:

Bro. David Hanley (Ashton U Lyne) – <i>Chair of Home Strategic Trustees</i>
Sis. Anna Whittaker (Stirling)
Bro. Alistair Firth (Cannock)
Bro. Peter Anderton (Burton)
Sis. Chloe Cave (Hall Green)
Bro. Alan Sutton (Mumbles)
Bro. Nigel Arscott (Plymouth)

Support Centre:

Managing Director:	Bro. Jeremy Brown (Mumbles)
Director of Operations & Care:	Bro. David Morgan (Rugby)
Director of People & Practice:	Sis. Sarah Owen (Mumbles)
Director of Finance:	Sis. Anna Fitch (Bristol Downend)

Contact information

Further information about Christadelphian Care Homes, the services that we offer and the accommodation available can be obtained from:

Jeremy Brown
(Managing Director)
jeremybrown@cch-uk.com

Dave Morgan
(Director of Operations & Care)
davidmorgan@cch-uk.com

Anna Fitch
(Director of Finance)
annafitch@cch-uk.com

Sarah Owen
(Director of People & Practice)
sarahowen@cch-uk.com



Christadelphian Care Homes Support Centre

Acocks Green

Birmingham B27 6AD

0121 764 3540

www.cch-uk.com



**Christadelphian
Care Homes**